MODULE 1 EPISODE 2

> Professionalism in Therapy

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Professionalism in healthcare encompasses behaviors, attitudes, and practices critical for delivering high-quality care. This includes how you present yourself, interact with others, and adhere to ethical and clinical standards.



### **EPISODE 2**



# **Key Steps to Show Professionalism in Healthcare**

#### **ENCOURAGE TEAMWORK:**

- **Collaborative Environment:** Create an atmosphere where all team members are valued and supported, encouraging knowledge sharing and mutual respect.
- **Common Goals:** Collaborate towards shared objectives to enhance comprehensive patient care.
- Leveraging Strengths: Utilize individual strengths within the team to improve patient care outcomes.





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# **Key Steps to Show Professionalism in Healthcare**

#### **BE PUNCTUAL:**

- **Timeliness:** Demonstrate commitment and respect by being punctual for appointments and meetings.
- **Trust Building:** Punctuality helps in building trust among patients and colleagues.
- Patient Satisfaction: Timeliness aids in retaining and satisfying patients.





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# **Key Steps to Show Professionalism in Healthcare**

#### **DELIVERING TOP-QUALITY WORK:**

- Technical Expertise: Maintain and enhance your technical skills continuously.
- **Ongoing Learning:** Stay updated with the latest best practices and developments.
- **Professional Standards:** Aim for excellence in every task to improve patient outcomes and satisfaction.





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### **BE EMPATHETIC AND COMPASSIONATE:**

Forge genuine connections with patients by being empathetic and compassionate, which helps in creating a healing environment.

### **BE ACCOUNTABLE FOR YOUR ACTIONS:**

Take ownership of mistakes, maintain transparency, and enhance patient safety through accountability.

### **BE RESPECTFUL:**

Respect the knowledge and expertise of colleagues and patients, practice active listening, and maintain professional courtesy.



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# **Professional Practices and Growth**

### **PRACTICE EFFECTIVE COMMUNICATION:**

Maintain open communication lines with patients and colleagues to enhance collaboration and patient care.

### **PROFESSIONAL GROWTH:**

Engage in continuous learning and maintain licensure with up-to-date practices.



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# **Confidentiality and DEI**

### **MAINTAIN CONFIDENTIALITY:**

Adhere to standards like HIPAA to protect patient information and uphold ethical standards.

### **UNDERSTANDING DEI:**

Understand the importance of diversity, equity, and inclusion in creating welcoming, respectful, and valued environments for everyone.



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# **Recommended Reading**

The provided links detail the ethical guidelines and core values essential for therapists and assistants, supporting the integration of these principles into professional practice:

**Physical Therapist and Physical Therapist Assistant Code of Ethics** 

<u>Core Values for the Physical Therapist and Physical Therapist Assistant</u>

**Occupational Therapy Code of Ethics** 

Core Values for the Occupational Therapist

American Speech-Language-Hearing Association Code of Ethics

**Professionalism in Pediatrics: Statement of Principles** 



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